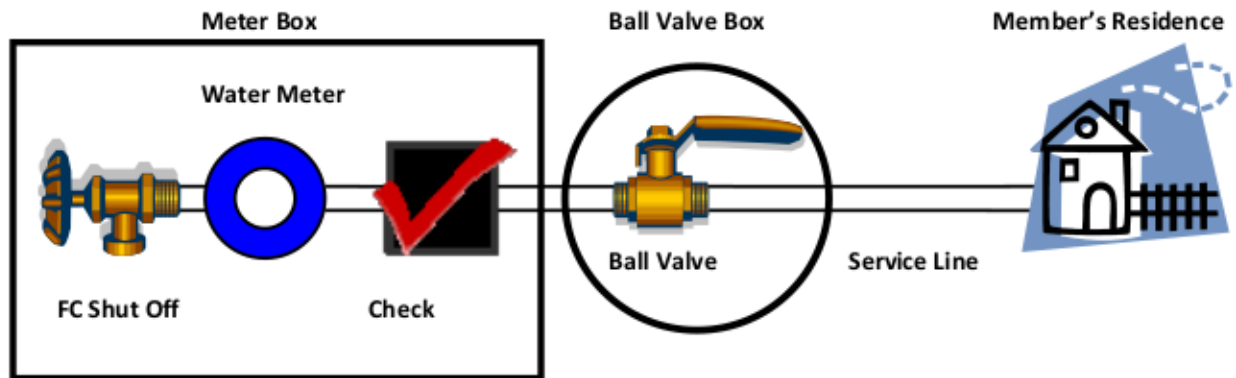


New Meter Services

Dear Member,

Welcome to Floral City Water Association. With your new membership, Floral City Water Association Inc. will install a meter, check valve, and a customer use ball valve at or near your property line. The configuration will be like this:



Members are not permitted to disturb this configuration and are only allowed to open the Meter Box to read the Meter. Any additional tampering with the devices in this box will result in a tampering fee and cost of repairs. The round box after the meter box is the Customer Shut Off Valve. Floral City Water recommends you keep this box clean at all times in case you have a leak and need to shut the water off quickly. Also we recommend that you turn this valve off whenever you leave your home for an extended period of time. This way if there is a problem in the house you will not come home to flood or water damage. Also remember to also turn off your hot water heater to prevent thermal expansion. Floral City Water maintains the operation of this customer shut off valve. If there is a problem with the operation of this valve, please call our office. Leaks before this shut off valve, when found, are not charged to your water bill. Leaks after the shut off valve are the member's responsibility and will be charged as water used.

Floral City Water Association does not install Service Lines and we highly recommend the use of a Licensed Plumbing Contractor for the installation of this service line. This line requires a Lateral Hookup Permit from the County Building Department.

After your water service is installed and your service line is completed, please contact our office so that we may make a physical inspection to insure that no connection exists between our water supply and any other supply such as an existing well. We recommend using an existing well for watering and irrigation but there can be no connection to the central water supply at any time. This is strictly enforced to protect all of our members.

We welcome you and hope this answers some of the questions you may have concerning your new service. If you have any additional questions, please feel free to contact the office.